



SERVICE ADVISORY

NO.: 0929 Revision A

TO: Owner/Operators of Garmin Integrated Flight Deck Systems

DATE: 02 July 2009

SUBJECT: Momentary failure indications (Red-X) can occur when deleting stored data

AFFECTED PRODUCTS

All Garmin G900X, G950, G1000, Cirrus Perspective®, and Embraer Prodigy™ systems with GDU Software version 9.14 and all prior versions, are affected.

DESCRIPTION

Using the 'Delete All' menu option to delete all flight plans or all user waypoints may cause Red-X failure indications (Figure 1) to appear momentarily in any data field(s), including primary flight data fields, on the PFD(s)/MFD. The auto pilot may disconnect during this condition.



Figure 1. Red-X example

PILOT ACTION

Do not use the 'Delete All' menu option to delete flight plans or user waypoints during flight. This issue does not occur when deleting individual flight plans or user waypoints.

RESOLUTION

Garmin plans to address this issue in a future software release.

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